

Meet the UCWB team

UCWB prides itself on having suitably qualified and dedicated staff who bring a wealth of experience to the organisation for the benefit of our customers.

Speak to one of our friendly team by calling UCWB on 8245 7196

All UCWB support staff have completed a First Aid Certificate and the required police clearance. In addition, those who provide personal care have completed a Certificate III Personal Care module. All of our staff have also undergone thorough reference checks so that you can feel assured that you will receive high quality support and the care you require.

For customers with more complex needs, UCWB ensures visiting support staff have the current relevant qualifications and skills to ensure your specific needs are catered for.



Meet Coralie Griffiths, Community Liaison Team Leader

Coralie has been with UCWB since 2010 and manages community liaison activities involving older people living in the community and in residential care facilities or with carers.

“My position has enabled me to be part of something extraordinary and has put me in constant communication with people who are well into their 80s and 90s and with carers. To have the opportunity to spend time with this generation of Australians, many of whom are war veterans and widows, is a privilege that I never take for granted.”

Coralie has extensive experience working in federal the state government sectors with an emphasis on primary health and the community sector. She has more than 20 years’ experience in the community, carer and aged care sectors.

Coralie has been trained in understanding dementia and working with vulnerable and socially isolated people within the community. She also has qualifications in business management.

“As Team Leader, Community Support Services, I work with our expert team of community liaison consultants to ensure that our valued UCWB customers and their families are kept well informed with the latest government and industry updates,” says Coralie.

“I also advocate on their behalf and assist them to navigate through the system and support their continuing journey with our organisation.”

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Meet Paul Thomas, Facilities Manager

Paul has been with UCWB for ten years working his way up from Leading Hand in maintenance to Facilities Manager. He is responsible for providing services for a range of clients as well as looking after maintenance of all UCWB building, vehicles and equipment.

Paul and his team are the friendly faces you see when you need some maintenance work done around the house or gardening. Customers include the frail aged as well as those living with a disability or mental illness.

"I love helping our customers feel safer, more secure and more confident in their own homes. I also enjoy redeveloping our worksites to make them a more useful, welcoming, and inspiring place to be," Paul says.

"I love helping our clients feel safer, more secure and more confident in their own homes"

"No two days are the same for me or my team, so we never get bored and enjoy the challenges that each day brings!"

Paul, who is a carpenter and joiner by trade, did his training in building trades in the UK and since emigrating to Australia has also attained qualifications as a Building Trades Supervisor.

Meet Irena Tattam, Support Worker



After more than 20 years working as a dental hygienist Irena Tattam had lost her passion for the job and was looking for a change.

Irena decided to re-trained as a support worker. She studied a TAFE SA course tailored to meet the requirements at UCWB to ready her to work with the elderly and people living with disability.

She is now studying for her Certificate III in Ageing, Individual Support, and plans to study nursing. Irena is a support worker with UCWB and works with elderly who need assistance at home.

"The role is varied. It can include domestic duties to social activities or taking customers out shopping. People are very appreciative of the help they receive," Irena says.

"It's a joyful experience to bring that happiness to somebody's life"

"I think making a difference in someone's day is absolutely satisfying ... It's a joyful experience to bring that happiness to somebody's life."

Need more information?

The staff at UCWB are happy to answer your questions no matter how big or small. Simply call us on 8245 7196 and we can help you get started.