

How to access home care

1

Register

To register, call the government service, My Aged Care service on 1800 200 422 or visit them online at www.myagedcare.gov.au.

2

Be assessed

Next, a My Aged Care assessor will either discuss your situation over the phone or come to your home to assess the level of assistance you need. If you just need some basic or short term assistance with things like looking after your housework, personal care or shopping you may be approved for funded help via the [Commonwealth Home Support Program](#).

If your needs are more complex, you will be approved for a Home Care Package at a level between 1 and 4, with Level 4 being the highest.

3

Wait for funding

Funding packages can take a while so may have to wait several months for your initial funding to come through.

UCWB can usually support with services funded via the [Commonwealth Home Support Program](#) while you wait for your package to be assigned to you.

4

Choose a provider

Once your funding comes through, you will receive a letter saying your package has been 'assigned'.

Now you can choose a provider such as [UCWB](#) to deliver your Home Care Services - we can manage all the paperwork from there.

5

Choose how to use your funding

Now you can decide how you would like to use your Home Care funding. Remember, you have complete control over what services you choose.

With the help of your dedicated Support Coordinator, take your time and choose the services that are most important to you so that you can live your best possible life in the comfort of your own home.

Start enjoying the benefits of your Home Care services at home with your trusted provider.



08 8245 7196



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 **UCWB**

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